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| TRANSMITTAL LETTER TO THE UNITED STATES DESIGNATED/ELECTED OFFICE (DO/EO/US) CONCERNING A SUBMISSION UNDER 35 U.S.C. 371 | | ATTORNEY'S DOCKET NUMBER 4295-00023 |
| INTERNATIONAL APPLICATION NO. PCT/GB2005/002341 | INTERNATIONAL FILING DATE June 14, 2005 | U.S. APPLICATION NO. (If known, see 37 CFR 1.5) 10/1585697 |
| TITLE OF INVENTION A QUEUE MANAGEMENT SYSTEM AND METHOD | | |
| APPLICANT(S) FOR DO/EO/US Norman Victor STENNING | | |
| Applicant herewith submits to the United States Designated/Elected Office (DO/EO/US) the following items and other information: | | |
| <p>1. <input checked="" type="checkbox"/> This is a FIRST submission of items concerning a submission under 35 U.S.C. 371.</p> <p>2. <input type="checkbox"/> This is a SECOND or SUBSEQUENT submission of items concerning a submission under 35 U.S.C. 371.</p> <p>3. <input type="checkbox"/> This is an express request to begin national examination procedures (35 U.S.C. 371(f)). The submission must include items (5), (6), (9) and (21) indicated below.</p> <p>4. <input checked="" type="checkbox"/> The US has been elected (Article 31).</p> <p>5. <input checked="" type="checkbox"/> A copy of the International Application as filed (35 U.S.C. 371(c)(2)) <ul style="list-style-type: none"> a. <input checked="" type="checkbox"/> is attached hereto (required only if not communicated by the International Bureau). b. <input type="checkbox"/> has been communicated by the International Bureau. c. <input type="checkbox"/> is not required, as the application was filed in the United States Receiving Office (RO/US). </p> <p>6. <input type="checkbox"/> An English language translation of the International Application as filed (35 U.S.C. 371(c)(2)) <ul style="list-style-type: none"> a. <input type="checkbox"/> is attached hereto. b. <input type="checkbox"/> has been previously submitted under 35 U.S.C. 154(d)(4). </p> <p>7. <input type="checkbox"/> Amendments to the claims of the International Application under PCT Article 19 (35 U.S.C. 371(c)(3)) <ul style="list-style-type: none"> a. <input type="checkbox"/> are attached hereto (required only if not communicated by the International Bureau). b. <input type="checkbox"/> have been communicated by the International Bureau. c. <input type="checkbox"/> have not been made; however, the time limit for making such amendments has NOT expired. d. <input type="checkbox"/> have not been made and will not be made. </p> <p>8. <input type="checkbox"/> An English language translation of the amendments to the claims under PCT Article 19 (35 U.S.C. 371(c)(3)).</p> <p>9. <input type="checkbox"/> An oath or declaration of the inventor(s) (35 U.S.C. 371(c)(4)).</p> <p>10. <input type="checkbox"/> An English language translation of the annexes of the International Preliminary Examination Report under PCT Article 36 (35 U.S.C. 371(c)(5)).</p> | | |
| Items 11 to 20 below concern document(s) or information included: | | |
| <p>11. <input type="checkbox"/> An Information Disclosure Statement under 37 CFR 1.97 and 1.98.</p> <p>12. <input type="checkbox"/> An assignment document for recording. A separate cover sheet in compliance with 37 CFR 3.28 and 3.31 is included.</p> <p>13. <input checked="" type="checkbox"/> A preliminary amendment.</p> <p>14. <input type="checkbox"/> An Application Data Sheet under 37 CFR 1.76.</p> <p>15. <input type="checkbox"/> A substitute specification.</p> <p>16. <input type="checkbox"/> A power of attorney and/or change of address letter.</p> <p>17. <input type="checkbox"/> A computer-readable form of the sequence listing in accordance with PCT Rule 13ter.2 and 37 CFR 1.821- 1.825.</p> <p>18. <input type="checkbox"/> A second copy of the published International Application under 35 U.S.C. 154(d)(4).</p> <p>19. <input type="checkbox"/> A second copy of the English language translation of the international application under 35 U.S.C. 154(d)(4).</p> | | |

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| U.S. APPLICATION NO. (if known, see 37 CFR 1.5) | INTERNATIONAL APPLICATION NO. | ATTORNEY'S DOCKET NUMBER | | |
| 10/585697 | PCT/GB2005/002341 | 4295-00023 | | |
| 20. Other items or information: Supplement to Transmittal Letter Return Receipt Postcard | | | | |
| The following fees have been submitted | | | | |
| 21. <input checked="" type="checkbox"/> Basic national fee (37 CFR 1.492(a))..... \$300 | | | CALCULATIONS | PTO USE ONLY |
| 22. <input checked="" type="checkbox"/> Examination fee (37 CFR 1.492(c)) | | | \$ 300.00 | |
| If the written opinion prepared by ISA/US or the international preliminary examination report prepared by IPEA/US indicates all claims satisfy provisions of PCT Article 33(1)-(4)..... \$0 All other situations..... \$200 | | | \$ 200.00 | |
| 23. <input checked="" type="checkbox"/> Search fee (37 CFR 1.492(b)) If the written opinion of the ISA/US or the International preliminary examination report prepared by IPEA/US indicates all claims satisfy provisions of PCT Article 33(1)-(4)..... \$0 Search fee (37 CFR 1.445(a)(2)) has been paid on the international application to the USPTO as an International Searching Authority..... \$100 International Search Report prepared by an ISA other than the US and provided to the Office or previously communicated to the US by the IB..... \$400 All other situations..... \$500 | | | \$ 400.00 | |
| TOTAL OF 21, 22 and 23 = | | | 900.00 | |
| <input type="checkbox"/> Additional fee for specification and drawings filed in paper over 100 sheets (excluding sequence listing in compliance with 37 CFR 1.821(c) or (e) or computer program listing in an electronic medium) (37 CFR 1.492(j)). The fee is \$250 for each additional 50 sheets of paper or fraction thereof. | | | | |
| Total Sheets | Extra Sheets | Number of each additional 50 or fraction thereof (round up to a whole number) | RATE | |
| - 100 = | /50 = | | x \$250.00 | \$ 0.00 |
| Surcharge of \$130.00 for furnishing any of the search fee, examination fee, or the oath or declaration after the date of commencement of the national stage (37 CFR 1.492(h)). | | | \$ 130.00 | |
| CLAIMS | NUMBER FILED | NUMBER EXTRA | RATE | \$ 1,030.00 |
| Total claims | 40 - 20 = | 20 | x \$50.00 | \$ 1,000.00 |
| Independent claims | 4 - 3 = | 1 | x \$200.00 | \$ 200.00 |
| MULTIPLE DEPENDENT CLAIM(S) (if applicable) | | | + \$360.00 | \$ 0.00 |
| TOTAL OF ABOVE CALCULATIONS = | | | \$ 2,230.00 | |
| <input checked="" type="checkbox"/> Applicant claims small entity status. See 37 CFR 1.27. Fees above are reduced by 1/2. | | | 1,115.00 | |
| SUBTOTAL = | | | \$ 1,115.00 | |
| Processing fee of \$130.00 for furnishing the English translation later than 30 months from the earliest claimed priority date (37 CFR 1.492(i)). | | | \$ | |
| TOTAL NATIONAL FEE = | | | \$ 1,115.00 | |
| Fee for recording the enclosed assignment (37 CFR 1.21(h)). The assignment must be accompanied by an appropriate cover sheet (37 CFR 3.28, 3.31). \$40.00 per property | | | \$ | |
| TOTAL FEES ENCLOSED = | | | \$ 1,115.00 | |
| | | | Amount to be refunded: | \$ |
| | | | Amount to be charged | \$ |

10 JUL 2006

PTO-1390 (Rev. 07-2005)

Approved for use through 3/31/2007. OMB 0651-0021

U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE

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10/585697

a. A check in the amount of \$ 1,115.00 to cover the above fees is enclosed.

b. Please charge my Deposit Account No. 01.2000 in the amount of \$ _____ to cover the above fees. A duplicate copy of this sheet is enclosed.

c. The Commissioner is hereby authorized to charge any additional fees which may be required, or credit any overpayment to Deposit Account No. 01.2000. A duplicate copy of this sheet is enclosed.

d. Fees are to be charged to a credit card. **WARNING:** Information on this form may become public. Credit card information should not be included on this form. Provide credit card information and authorization on PTO-2038.

NOTE: Where an appropriate time limit under 37 CFR 1.495 has not been met, a petition to revive (37 CFR 1.137(a) or (b)) must be filed and granted to restore the International Application to pending status.

SEND ALL CORRESPONDENCE TO:

Andrus, Sceales, Stark & Sawall, LLP, 100 East Wisconsin Avenue, Suite 1100, Milwaukee, WI 53202-4178, (414) 271-7590, Facsimile: (414) 271-5770

CERTIFICATE OF EXPRESS MAIL: I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as EXPRESS MAIL-POST OFFICE TO ADDRESSEE, in an envelope addressed to: BOX PCT COMMISSIONER OF PATENTS, P.O. Box 1450, Alexandria, VA 22313-1450 on July 10, 2006

The Express Mail Label is EV 415014599 US

Aleshia Prange

Aleshia Prange

July 10, 2006

Date

Peter T. Holsen

SIGNATURE

Peter T. Holsen

NAME

54,180

REGISTRATION NUMBER

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Application of:

) CERTIFICATE OF EXPRESS MAILING

NORMAN VICTOR STENNING

) I hereby certify that this correspondence is
Filed Herein) being deposited with the United States Postal
International Appl. No.) Service with sufficient postage as EXPRESS
PCT/GB2005/002341) MAIL in an envelope addressed to: Mail
International Filing Date:) Stop: PCT, Commissioner for Patents, P.O.
June 14, 2005) Box 1450, Alexandria, VA 22313-1450 on
Priority Date Claimed:) this 10th day of July, 2006. The Express Mail
June 17, 2004) Label is EV 415014599 US.

International Filing Date:

))
Aleshia Prange July 10, 2006
Priority Date Claimed:)
June 17, 2004) Aleshia Prange DateA QUEUE MANAGEMENT SYSTEM
AND METHOD

Attorney Docket No. 4295-00023

SUPPLEMENT TO TRANSMITTAL LETTER

Mail Stop: PCT
 Commissioner for Patents
 P.O. Box 1450
 Alexandria, VA 22313-1450

Sir:

This application is being filed to enter the national stage of the PCT pursuant to 37 C.F.R. §1.495(c). The application includes the specification, at least one claim, and the filing fee. The Declaration is not included. The inventor is Norman Victor Stenning, a British citizen, residing at Warilda, Soames Lane, Ropley, Alresford, Hants SO24 0ER Great Britain.

The Declaration will be forwarded promptly upon notification from the U.S. Patent and Trademark Office.

Respectfully submitted,

ANDRUS, SCEALES, STARKE & SAWALL, LLP

By Peter T. Holsen
 Peter T. Holsen
 Reg. No. 54,180

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